

# Park Rules

These *Park Rules* apply to all short-term occupants, and their visitors, here at Tween Waters Holiday Park. All rules are implemented at the discretion of park management and are designed to ensure the safety, security and enjoyment of all park occupants and employees. These rules are administered in conjunction with guest information that is provided on the reverse side of park maps, in our front office, on our websites, and in compendiums inside cabins.

## WORK HEALTH AND SAFETY (WHS)

- a. Occupants must comply with any directions of park management in relation to compliance with the Work Health and Safety Act 2011 and the Work Health and Safety Regulation 2011.
- b. Occupants must ensure that no tradesperson enters the holiday park without approval of park management. Park Management must be satisfied that the tradesperson is familiar with any relevant WHS requirements applicable to the park.
- c. CCTV security cameras are in operation in our holiday park.

## COURTEOUS AND CONSIDERATE MANNER

- a. The occupant must act in a courteous and considerate manner towards the park owner, the park management and their respective employees or contractors and other occupants and guests.
- b. The park owner, the park manager and their respective employees or contractors should act in a courteous and considerate manner towards occupants and guests of the park.

## LOCAL GOVERNMENT CARAVAN PARK REGULATION

- a. Aspen, the operator and owner of Tween Waters Holiday Park, both adheres to and imposes the terms and conditions laid out in the NSW Local Government (Manufactured Homes Estates, Caravan Parks, Camping Grounds and Moveable Dwellings) Regulation 2005.
- b. All management and employees are instructed by Aspen to ensure the safety, compliance, and conditions set forth in the regulation are always adhered to in our holiday park.

## QUIET TIME

- a. A park wide noise restriction begins at 10pm every night through until 7am.
- b. Occupants must respect and comply with Park Management and Park Security if they have been asked to cease noisy activities at any time through the day or night.

## SMOKING

- a. Please note that smoking is not permitted inside any park operated facility. This includes all park owned accommodation, amenity blocks, laundry, and the games room complex.

## PETS, POULTRY AND ANIMALS

- a. All pets must be registered at our front office before they enter our park.
- b. All conditions of our pet policy must be adhered to.

## FIRES & BBQs

- a. Private fires are NOT permitted in the park. Gas or electric BBQ's may be used.
- b. Registration at our Front Office is required before using our Communal Fire Pits.
- c. All conditions of our Communal Fire Pit policy must be adhered to.

## NOT CARRY ON TRADE OR BUSINESS

- a. Occupants must not carry on any trade or business in the park without prior approval of park management.

## PORTABLE POOLS

- a. No portable swimming, wading or children's pools are to be installed anywhere in the park.

# Park Rules

## CRIMINAL ACTIVITY

- a. Occupants must not offend against the law at the park or use the dwelling unit for the furtherance of any criminal activity.
- b. Occupants must not commit any acts of vandalism.
- c. Firearms, unlawful drugs, and antisocial conduct is prohibited within our holiday park.

## GARBAGE

- a. Where park supplied bins are full, all additional rubbish is to be securely wrapped in plastic rubbish bags and placed neatly beside the rubbish bins.
- b. Occupants must comply with any additional instruction given by park management for the disposal of garbage.

## VEHICLES

- a. Occupants must not use any vehicle in any way that is dangerous to other occupants and persons lawfully on the park, or in a manner that may cause damage to their property.
- b. Occupants must comply within 24 hours of being told by park management to remove from the park any vehicle, motorcycle, boat or trailer regardless the circumstances.

## PARKING

- a. Occupants must not park any vehicle so that it endangers or is likely to endanger another person or property of any other person. This includes parking on roads or public areas adjacent to roads.
- b. Occupants must park any vehicle, boat or trailer on their own site in their designated parking area.
- c. Where there is no room to park either on an occupants' site or in another designated parking area within the park, the vehicle, boat or trailer must be removed from the park immediately.

## STORAGE OF GOODS ON THE SITE

- a. It is prohibited to store dangerous goods or chemicals anywhere in our holiday park.
- b. Occupants must ensure that any goods left on their own site such as bikes, barbeques, beach equipment and fishing gear are locked and secured.

## POOL, AND OTHER FACILITIES AND AMENITIES

- a. Facility opening hours are from 9am to Dusk or at the discretion of park management.
- b. Children under the age of 3 are required to wear aqua nappies.
- c. Dangerous play/behavior is not permitted anywhere in our holiday park.
- d. Playing in and around an amenity block is not permitted.

## RECREATIONAL EQUIPMENT (BIKES, SKATEBOARDS, SCOOTERS, ROLLERBLADES)

- a. As required by law bike helmets must be worn.
- b. Riding of bikes or other recreational equipment after street lights come on is not permitted.

## CHILDREN

- a. Children remain the responsibility of their parents or guardians for the entire duration of their stay in our holiday park.
- b. Park management will notify parents if their children have been reported as misbehaving.
- c. The Pool and Jumping Pillow gates must always remain secured and will be locked outside of operating hours or at the discretion of park management.

## FISH CLEANING

- a. Occupants and their visitors must not clean fish anywhere in the Park except within their own site.

## CAR WASHING

- a. Washing vehicles and trailers is not permitted without prior approval from park management.