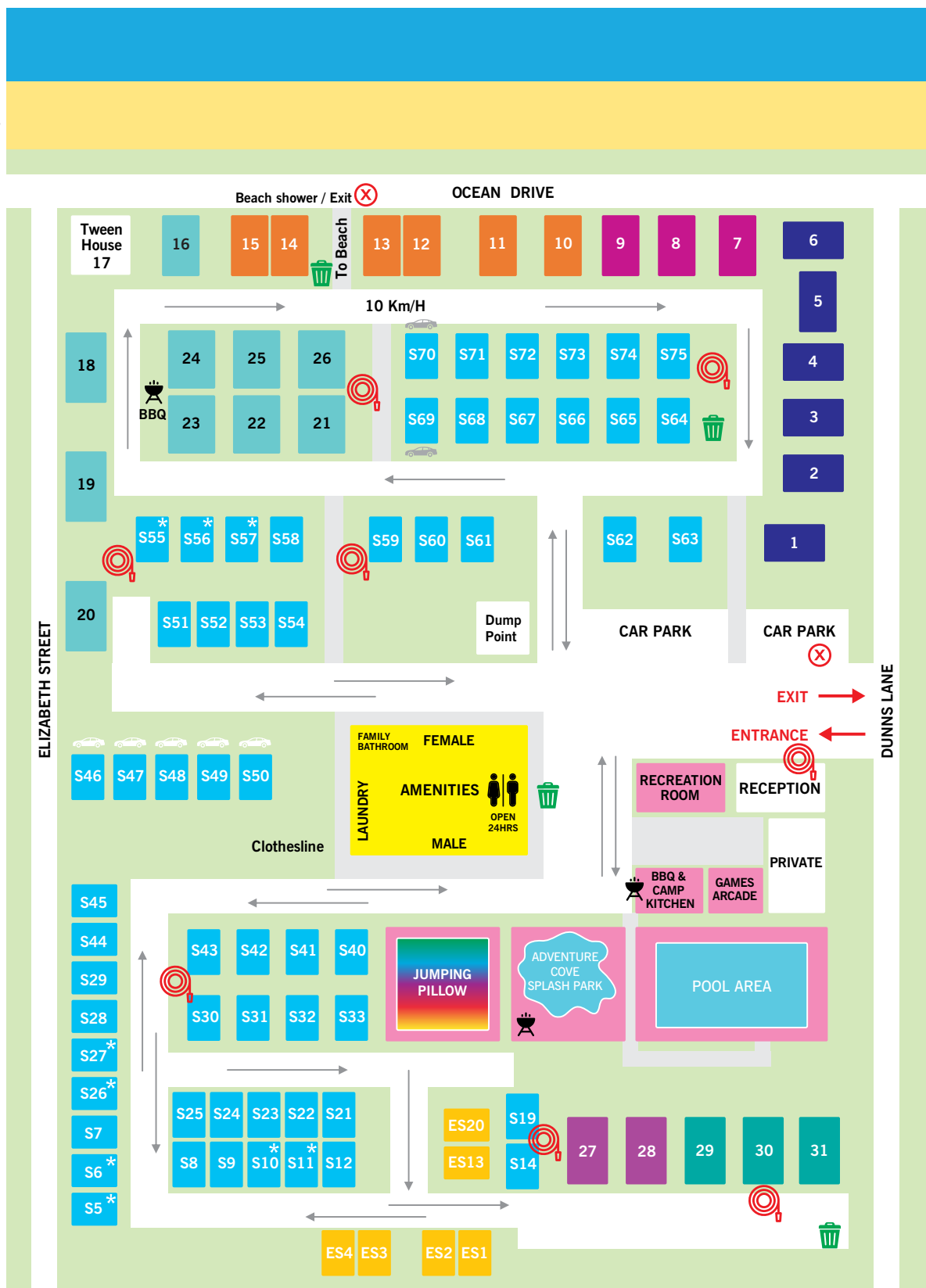




- ISLANDER CABINS
- BEACH COMBER CABINS
- SALT WATER VILLAS
- OCEAN BREEZE VILLAS
- TWEEN HOUSE
- PALM VILLA
- SEA BREEZE VILLA
- ENSUITE CARAVAN SITE
- CARAVAN SITE
- ✳ SITE SUITABLE FOR TENTS AND CAMPER TRAILERS
- COMMON AREAS
- AMENITIES
- BINS
- BBQ
- FIRE HOSE REEL
- EMERGENCY ASSEMBLY POINT



# Tween Waters Holiday Park

Dunns Lane, Merimbula NSW 2548

Freecall 1800 260 880 [tweenwaters@aspengroup.com.au](mailto:tweenwaters@aspengroup.com.au)

[tweenwaters.com.au](http://tweenwaters.com.au)



## Guest Information

Welcome - Please enjoy your stay!

We wish all our guests a safe, happy, friendly and relaxing stay.

To ensure you have a great holiday experience, please report any problem immediately so that we are given the opportunity to rectify these issues for you.

Please be considerate of others and ensure your site or cabin and other belongings are kept secure and tidy. Please read the following which applies to all guests and their visitors.

### GENERAL - FOR ALL GUESTS

**ARRIVAL/CHECK IN:** If you wish to arrive earlier this may be possible, please call reception.

**EARLY DEPARTURES:** if departing before 9:00am please see office staff.

**FISH CLEANING:** Please don't clean fish in the park. It's best to clean them where you caught them.

**LOST PROPERTY:** Please check with office staff for any lost items.

**PETS:** Must be approved by management.

**QUIET TIME:** Please observe our Quiet Time Policy 10pm-7am. Reception Hours: 9am-5pm (winter) and 9am-6pm (summer).

**SMOKING:** Please note that smoking is not permitted inside any cabins/villas near any common areas, entrances or exits, swimming pool, splash park, and jumping pillow. As per NSW Government Guidelines.

**SPEED LIMIT:** within the park all roads are shared between pedestrians, bikes, and vehicles. Speed limits are walking pace only (5Kmh).

**CCTV:** is used within the park for your safety.

**KIOSK:** Kiosk items are available at the service station 100 meters away.

**FIRE PITS:** Communal fire pits operate seasonally, registration forms, terms and conditions and wood are available at Reception.

**SOCIAL MEDIA:** Tween Waters is online, please view our social media pages and participate in our competitions to win great prizes.

### JUST FOR CARAVAN SITES

Each Caravan Site has room for 1 x Caravan, 1 x Annex and 1x Car. Extra cars may be parked in our Carpark.

**DUMP POINT:** See map for location. Please do not empty your waste into amenity block. No nappy disposal please.

**TOILETS:** Please note we have Toilets that are open 24 hours a day. They are located at the Southern Entrance of the Amenities Block. Children must be supervised by an adult.

### JUST FOR CABINS/VILLAS

All cabins and Villas are fully self-contained with complimentary tea, coffee, sugar, milk, soap, shampoo, conditioner and toilet paper to get you settled.

**DEPARTURE/CHECK OUT:** 10:00am. If you wish to check out before office hours please place keys in "Return Hole" in office door. Please note we do not refund for shortening your stay. Late Check Out may be possible please ask at reception.

**LINEN CHANGES:** Extra linen is available on request. Fresh linen is supplied, for stays of more than 7 days.

**BICYCLES/SCOOTERS:** may be ridden in the park. Helmets must always be worn.

**CHILDREN'S ACTIVITIES:** are held during Christmas, Easter and September School Holidays or on requests.

**JUMPING PILLOW:** Use of Jumping Pillows may result in injury. Please read safety signs located in the Jumping Pillow area. NO balls allowed. Not to be used when wet. Opening times vary.

**MOVIES:** Movies are shown in the Recreation room. Times and Movies are on Movie Door in Camp Kitchen or on request.

**RECREATION ROOM:** is located adjacent to the Camp Kitchen. Recreation Room opening times vary within season and will be displayed on the entrance door.

**SPLASH PAD:** The water is "Self-Activated". Opening times vary with seasons.

**SWIMMING POOLS:** Please ensure you read our safety signs and rules use of our slides and pools. All Children under 12 MUST always be supervised. Please note there are NO Lifeguards in our pool area. Children under 3 years of age are asked to wear Aqua Nappies.

**EVACUATION PLAN: Please make yourself familiar with our Evacuation Plan in case of any unforeseen emergency. Please remain calm and follow instruction from staff. Meeting Point is outside our Front Office.**

FACILITY OPENING HOURS VARY WITH SEASONS. PLEASE REFER TO SIGNAGE ON ENTRANCES FOR TIMES.

NIGHT TIME MANAGER: 0491 051 503



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BIG4 Merimbula  
**Tween Waters  
Holiday Park**

